

## VETERINARY CONNECTED CARE COMPANIES

avma.org/ConnectedCare

COMPANY	SERVICE TYPE			PRIMARY CUSTOMERS	VIDEO CHAT	CALL	TEXT	EMAIL	PMS INTEGRATION	IOS	ANDROID	BUSINESS MODEL	WEBSITE	CONTACT INFO
	Teleadvice <sup>1</sup> / Telerriage <sup>2</sup>	Teleconsulting <sup>3</sup>	Telemedicine <sup>4</sup>											
<b>Access.Vet</b>	✓	✓	✓	Veterinarians	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Free to veterinarians Pet owners pay a fee per consult	access.vet	tlink@access.vet
<b>AirVet®</b>	✓	✓	✓	Veterinarians; Pet owners	Yes	Yes	Yes	Yes	No	Yes	Yes	Fee for service	airvet.com	hello@airvet.com
<b>Anippanion®</b>	✓		✓	Veterinarians	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Fee for service	anippanion.com	info@anippanion.com
<b>BabelBark®</b>	✓	✓	✓	Veterinarians; Pet owners; Aggregated veterinary practices (large groups); Pet service providers; Pet suppliers (microchip, etc.)	Yes	Yes	Yes	No	Yes	Yes	Yes	Fee for service Membership plans Monthly plans Remote patient monitoring: Nutrition, weight, activity, medication compliance and journaling/messaging platform	babelvet.com babelbark.com	tanya@babelbark.com
<b>CompuGroup Medical®</b>			✓	Veterinarians, Pet owners	Yes	Yes	No	No	Yes	Yes	Yes	Monthly subscription service	cgmtelehealth.com	elvi.sales.us@cgm.com
<b>GoFetch Health</b>	✓		✓	Pet owners	Yes	Yes	Yes	Yes	No	Yes	Yes	Monthly plan	health.gofetch.ca	support@gofetch.ca
<b>GuardianVets®</b>	✓			Veterinarians	No	Yes	No	No	No	NA	NA	Fee for service customized per account	guardianvets.com	contactus@guardianvets.com
<b>Medici®</b>	✓	✓	✓	Veterinarians; Physicians	Yes	Yes	Yes	No	Limited	Yes	Yes	Fee for service	medici.md/Vets	medici.md/contact-us
<b>MyPetDoc</b>	✓		✓	Pet owners; Veterinarians/ Veterinary partners	No	Yes	Yes	Yes	Yes	Yes	Yes	Pet owner: Fee for service or subscription Practice: Monthly platform fee	ask.vet	shawna.garner@ask.vet
<b>My Virtual Vet</b>	✓	✓	✓	Veterinarians, Pet owners	Yes	Yes	Yes	Yes	No	Yes	No	Fee for service	myvirtualvetapp.com	support@myvirtualvetapp.com
<b>Pawzy</b>	✓	✓	✓	Veterinarians, shelters, veterinary technicians and clinic staff	Yes	Yes	Yes	No	Yes	Yes	Yes	Monthly user fee plus transaction fee on payments	pawzy.co/tele-health/clinics	hello@pawzy.co
<b>Petriage®</b>	✓		✓	Veterinarians	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Three tiers of service: • Basic (telerriage) • Essential (telerriage, telemonitoring) • Premium (telerriage, telemonitoring, and telemedicine)	petriage.com	petriage.com/vets#contact

<sup>1</sup>Teleadvice includes the provision of any health information, opinion, guidance or recommendation concerning prudent actions that are not specific to a particular patient's health, illness or injury. This general advice is not intended to diagnose, prognose, treat, correct, change, alleviate, or prevent animal disease, illness, pain, deformity, defect, injury, or other conditions.

<sup>2</sup>Telerriage is the safe, appropriate, and timely assessment and management (immediate referral to a veterinarian or not) of animal patients via electronic consultation with their owners. The assessor determines urgency and the need for immediate referral to a veterinarian, based on the owner's (or responsible party's) report of history and clinical signs, sometimes supplemented by visual (e.g., photographs, video) information. A diagnosis is not rendered.

<sup>3</sup>Teleconsulting refers to a primary care veterinarian using telehealth tools to communicate with a veterinary specialist or other qualified expert to gain insights and advice on the care of a patient.

<sup>4</sup>Telemedicine involves use of a tool to exchange information electronically from one site to another to improve a patient's clinical health status and may only be conducted within an existing veterinarian-client-patient relationship, with the exception for advice given in an emergency care situation until a patient can be seen by or transported to a veterinarian.

This resource includes a non-exhaustive list of veterinary telehealth companies and is provided for informational purposes only. The AVMA does not endorse any company on this list or their respective products or services. This information has not been independently verified and is subject to change.

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<b>Petzam</b>	✓	✓	✓	Veterinarians	Yes	Yes	No	No	No	Yes	Yes	Fee for service	petzam.com	info@petzam.com
<b>TeleTails®</b>	✓	✓	✓	Veterinarians	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Fee for service	teletails.com	clay@teletails.com
<b>TeleVet®</b>	✓		✓	Veterinarians	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Membership plans	gettelevet.com	info@gettelevet.com
<b>VetCareShare Telemedicine Solutions</b>	✓	✓	✓	Veterinarians	Yes	No	Yes	Yes	Yes	Yes	Yes	Monthly subscription service	vetcareshare.com	jennifer.merritt@vetcare-share.com
<b>VetNow®</b>	✓	✓	✓	Veterinarians (specialists and general practitioners)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Fee for service or software subscription	vetnow.com	sales@vetnow.com
<b>Virtuwoof</b>	✓		✓	Veterinarians (specialists and general practitioners)	Yes	No	Yes	Yes	Yes	Yes	Yes	Monthly subscription fee or pay-as-you-earn	virtuwoof.com	hello@virtuwoof.com
<b>VitusVet®</b>			✓	Veterinarians; Pet owners	No	Yes	Yes	Yes	Yes	Yes	Yes	Monthly subscription service	vituset.com	sales@vitusvet.com
<b>WhiskerDOCS®</b>	✓			Pet owners; Pet insurance companies; Aggregated veterinary practices (large groups); Pet services providers; Pet suppliers (microchip, etc.)	Yes	Yes	Yes	Yes	Available, fees apply	Yes	Yes	Fee for service to vets, bundled as value-added service to pet owner clients	whiskerdocs.com	info@whiskerdocs.com

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